

# H a s s i n a B e g u m

A D M I N I S T R A T O R /  
F A C I L I T A T O R



**My name is Hassina Begum. I have been working with GOAL for 7 years. Prior to this, I was working in the Insurance industry for approximately 11 years.**

**When I moved to Birmingham, I was out of employment for a short while after having my daughter.**

**GOAL was recommended to me by a relative, a way of updating my computer skills and easing me back into employment.**

At GOAL, I have worked in various roles including English and IT, advice and guidance, administration supporting all projects, producing gifts and engaging and delivering other short term projects.

Coming from an insurance background I was sceptical about carrying out such diverse roles. However, GOAL has supported me with my progression. I have completed a BTEC level 3 in Education and Training, level 2 in Information, Advice and Guidance and level 2 in Food and Hygiene. All of which have helped me successfully help others in the community.

I have recently given birth to my second child and therefore have been put forward to facilitate 'Bumps and Bundles'. The group has been running for a few months now. It gives pregnant women and new mums a chance to informally come together on zoom and talk about themselves and their babies. We share and discuss ideas and at the same time it gives our mums a chance to socialise for their own wellbeing. This also helps them to improve their English skills. We now have a regular health visitor who joins us to provide her expertise.

Overall, I am proud to say, it has been a pleasure working with my team and women from the community. I feel great satisfaction from being able to help others, whether it's with their learning or helping in other fields.

*It has been rewarding watching them succeed throughout their journeys.*