



Sara had recently joined English classes at GOAL. She was a timid young girl who lacked confidence and kept herself to herself, but she was always very keen to learn.

During the lockdown she didn't have access to any technology, so despite being a very keen learner, she was unable to continue with her learning that she had made such a great start with at GOAL.

She was initially indecisive about online classes as she wasn't very confident with technology. During her welfare calls, she revealed that family laptop had been damaged, therefore she had no other device to use for learning.

Due to her circumstances, she qualified for a device, courtesy of Good Things Foundation & BT through project titled DeviceDotNow setup by FutureDotNow.

She was ecstatic at the prospect of starting her classes once again.

Sara is a young lady of few words, however on receiving the device, she was overjoyed and since then, during every welfare call, she talks about how the device has helped her in so many ways. She now spends her time using various apps on the device to watch videos on cooking, English vocabulary and Islamic lectures.

Before the device, Sara was disheartened at the lack of opportunities for her to build on her learning. Recently, she sat her English test using the device and passed with flying colours. Sara puts her success down to the support of the device.

Where once she struggled with the English language and lacked the necessary digital skills, she is now confident to continue with her language whilst developing her digital skills.

She now spends her time interacting with her classmates via WhatsApp, improving and broadening her English vocabulary as well as learning more about cooking and her religion.

She acknowledges that without the device, she would have been isolated and her learning would have come to a stop. She wouldn't have passed her English test.

The device has opened up a whole new world for Sara. She is no longer a timid young girl, scared because she can't speak English or lack the digital skills to explore new opportunities!

