

Ravinder Taggar



## Support & Guidance Officer

My name is Ravinder Taggar. I used to work as a Senior Family Support worker for Birmingham City Council in the early years sector. My role was to support families as a whole, with issues around Child Protection/Domestic Abuse, provide language support and run Stay and Play session.

I also carried out home visits to support hard to reach families and support social worker visits.

I was in post for 17 years and made excellent links with work colleagues and professionals (social workers/health visitors).

I am currently working for Go-Woman! Alliance as a Support & Guidance Officer.

I am finding this role very rewarding as I am able to reach out to families and vulnerable people who are very much isolated.

To offer some support and connect service users with each other, especially the older generation, who are not familiar with current technology is very rewarding.

It is so rewarding to see how some of these learners have been able to embrace the change and learn how to use mobile phones and set up their tablets.

I feel an immense pleasure and fulfilment when I know I have put a smile on someone's face.