



# From uncertainty to confidence



EM visited the Internet Café to complete a leaflet on online safety for her employment course using Microsoft Word. With some initial guidance especially on inserting images, EM quickly became confident, researching tips independently and producing a well-designed leaflet. Her proactive approach demonstrated growing digital confidence. Encouraged by this success, EM has since enrolled in Clarion's training to further develop her skills in Microsoft Excel and PowerPoint, strengthening her pathway to employment.

*"I joined GOAL in October 2024 as a student. I learned a lot of things here. I improved my English skills and then in February I started doing work as volunteer and take part in different activities. I build my confidence. I help ladies to learn English. after joining GOAL I feel more strong and confident. I am very grateful to the GOAL team." – EM*

Project in collaboration with:



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