## When Accidents Happen



During a *Home Safety* session, one parent bravely shared her story. Her 9-month-old son had pulled a cup of tea from a table, suffering severe burns that later required skin grafts. She recalled the shock of that moment, the panic, the guilt and the overwhelming fear for her child.

As she spoke, she described not only the physical journey of her son's recovery but also her own emotional one. She admitted how heavy the feelings of blame had been; yet also shared how supported she felt by the professionals around her. The hospital staff treated her with care and kindness, reassuring her at every stage. When children's services became involved, she expected judgment, but instead found compassion, guidance and encouragement.

Her honesty struck a chord with the group. Many parents could relate to the fear of accidents happening at home, and her story reminded them that mistakes can happen to anyone. What mattered most, she explained, was how the right support helped her and her son move forward.

For the other parents in the room, this was more than just a story of recovery, it was reassurance. It challenged the negative assumptions often associated with children's services and showed that these professionals can be allies in moments of crisis. By sharing so openly, she turned her painful experience into something positive, giving others confidence and hope.

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